

YCS Offer



'YCS is the missing link at youth court.'
(Hayley Pearson, Nobles Solicitors, Oct 2021)

* Substance Misuse

Notes

1. YCS Offer row represents the various types of services available to beneficiaries each court day
2. The Targets row features over-arching annual targets for the 1-year pilot project within October 2021 to September 2022 placed within the bullseye areas.
 - 2a. Target 70 Beneficiaries is the total number of service users we projected in year 1 – we have met and exceeded this target.
 - 2b. Target 80% Satisfaction with the service received is measured by beneficiary feedback on the day about the YCS service they have delivered and there have been zero complaints about the service. We have met and exceeded this target.
 - 2c. Target 20% referral is the projected take up of referrals made by the YCS team for services outside of court in the community. There have only been two external referrals (a significantly lower number than we expected) and both have been completed, hence the 100% take up of referral opportunities. It is worth noting that the width of specialist services on the day at court are the likely reason for low referral requirements. Beneficiaries are getting what they need on the day or via NYOS and Service Six as follow-up actions.
 - 2d. Project Youth Reach target reflects the average percentage of youth defendants we have engaged that came through the court doors out of the potential total number of attending youth defendants. This was not an initial project target but we added it as part of our continuous co-production / improvement plan actions. This figure is important to show the number of young people voluntarily engaging with YCS. This percentage is a lot higher than we expected and it has increased slightly each quarter.
 - 2e. Service Themes show the number of beneficiaries accessing each of the YCS Offer types of service. We added in Substance Misuse (SMU) and Education at the end of quarter 2 after we realised how many beneficiaries were accessing a combination of these two themes – which are clearly correlated in respect of their support needs.
3. Outcomes row represents the initial impacts and outputs we planned to achieve. We used a little extra space in the centre of this row to add in the number of court days completed within the year.